

# CCPH 2019

ASSOCIATION  
MÉDICALE  
CANADIENNE



CANADIAN  
MEDICAL  
ASSOCIATION

*AAA*

NEWFOUNDLAND AND LABRADOR  
MEDICAL ASSOCIATION

6<sup>th</sup> Canadian Conference on Physician Health (CCPH)  
Oct. 4-5, 2019 | St. John's, Newfoundland

CHANGING TIDES:  
SHIFTING CULTURES AND CREATING SAFE SPACES

## Schwartz Rounds

*Supporting Physicians &  
Improving Quality of Care*



**Faculty:**

**Dr. Stephen Chin Chief of Hospital Medicine, Oakville Trafalgar Memorial Hospital  
Louisa Nedkov, Manager, KAILO, Staff & Physician Wellbeing Program**



**Relationships with financial sponsors:**

**Grants/Research Support:** None

**Speakers Bureau/Honoraria:** None

**Consulting Fees:** None

**Patents:** None

**Other:** None



**Disclosure of Financial Support:** None

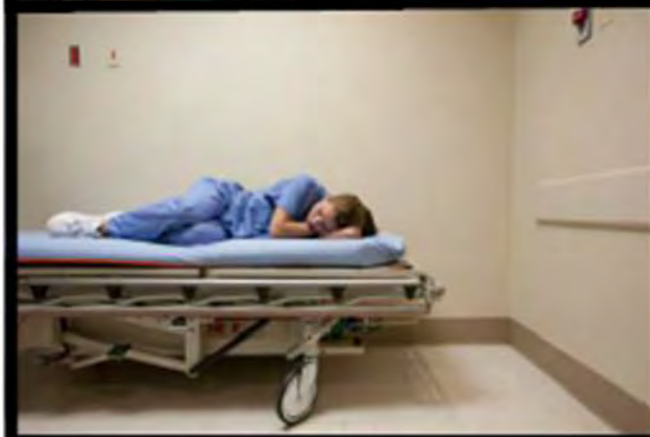
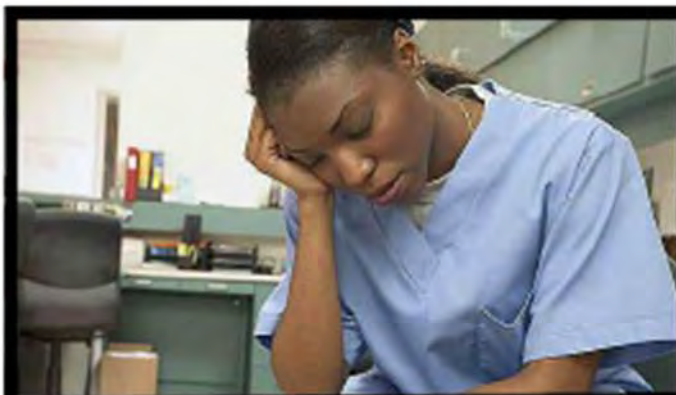
**Potential for conflict(s) of interest:** None



I was caught between the  
patient and their  
family....

There's a patient  
I'll never forget...

Did I make the right  
decision for this patient?





# the schwartz center

FOR COMPASSIONATE HEALTHCARE

Schwartz Center Rounds are conducted in  
over **400 healthcare** organizations in the  
USA, Canada, UK, Ireland, Australia, and  
New Zealand

Established in **Boston in 1997**

What is Schwartz Rounds?

Schwartz Rounds are an  
**evidence-based forum**  
for hospital staff from all backgrounds  
to come together to talk about  
the **emotional** and **psychosocial challenges**  
of caring for patients



Transforming  
the community  
hospital  
experience.



# THE SCHWARTZ ROUNDS

## JOIN US FOR THE SCHWARTZ ROUNDS

Schwartz Center Rounds are an interprofessional forum where caregivers have the opportunity to discuss difficult emotional and social issues that arise in caring for patients and families.

### Unexpected Tragedy: When Joy Turns to Sorrow

**Wednesday February 6th, 2019**

Begins promptly at 12noon; ends at 1pm  
John Oliver Auditorium

**Open to All Staff and Physicians**

#### Panelists:

Dr. Sachdeep Rehsia, ICU Physician  
Susan Hammond, RN, ICU  
Dr. Nicole Callan, General Surgeon

Pizza provided. Doors open at 11:45a.m.  
No entry after Rounds begin.

For more information, go to: [Connections / Kailo](#)

*Transformation through Innovation  
Funded by a Halton Healthcare Innovation Grant*



The Impact of Patient Death

How I Made a Difference

Palliative & End of Life Care:  
Finding the Silver Lining

Difficult Conversations: Giving the  
Truth While Keeping Hope

# Feedback

- 90% report **better communication** with co-workers
- 88% report a greater sense of **teamwork**

# Feedback

- 88% report enhanced ability to **meet patient's emotional & social needs**
- 75% report feeling **less isolated** at work

# Video clip – Dr. Callan

