JOY in work

How YOU can help shift culture and improve JOY in work

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Nothing to declare
Ask staff, “What matters to you?”

- Why I decided to work in health care
- What makes me proud to work here
- What matters to me in my work is…
- What is the most meaningful or best part of my work
- I know I make a difference when….
- When we are at our best, it looks and feels like…..
- What makes a good day is…..

What Matters Conversations

Identify unique impediments to joy in work – The “pebbles in your shoe”

• What gets in the way of what matters is….
• What gets in the way of a good day is…..
• What frustrates me in my day is…..
